



## Terms and Booking Conditions

**Important - Please Read:** We can only hold a provisional booking for 48 hours.

**Deposit -** To confirm your booking(s) we require a deposit of NZD\$100 (including 15% GST). If your stay commences in less than 8 weeks, the full payment will be due at the time of booking.

**Payment Method -** We accept either VISA or MasterCard. Card Number, full name that appears on the card and expiry date is required.

**Booking Confirmed -** Once your deposit has been received, we will notify you immediately with your booking details and when the balance is due.

**Full Host Information -** Outstanding balances are due 30 days prior to commencement of your stay(s) at which time full host information is issued.

**Selection and Amendments of Hosts -** We reserve the right to select or substitute hosts for the comfort and convenience of guests, if this becomes necessary due to any change in host circumstances.

**Other Amendments -** Are subject to a fee of NZD\$25 (including 15% GST) after the original reservation has been confirmed.

**Cancellations -** Any cancellation that occurs after full payment of stay or the issue of an invoice, will be subject to a fee of NZD\$100 (including 15% GST) per booking/per stay.

**Refunds -** No refunds are made on accommodation cancelled within 72 hours of the intended stay, or for no shows it is recommended you have travel insurance. If circumstances change and cancellation is necessary, we may at our discretion refund part or total amount of booking minus deposit.

**Responsibility -** Rural Holidays New Zealand Limited and its representatives and all companies or persons supplying services are not responsible or liable for transportation delays nor for any loss, damage or injury to person or property, or any act due to events beyond their control. Rural Holidays is the agent for the hosts, and not responsible for any negligent act, error or omission during the service provided by Rural Holidays hosts or any other principal. All prices and or charges and or part charges are inclusive of 15% GST (government service tax) and are quoted in NZ dollars only. Payments made are processed through a secure third-party payment gateway. We do not store nor give out any information, including credit card details, name, address, contact information etc unless required to do so by law.

